



# Philippine Amusement and Gaming Corporation

*A Sure Bet for Progress in Gaming, Entertainment and Nation Building*

## MEMORANDUM

July 13, 2017

**T O : ALL GAMING SITE OPERATORS (BINGO GAMES)  
ALL GAMING SITE OPERATORS (ELECTRONIC GAMES)  
ALL SERVICE PROVIDERS (ELECTRONIC GAMES)**

**F R O M : THE ASSISTANT VICE PRESIDENT, GLDD**

**SUBJECT : IMPLEMENTATION OF RELEVANT PROVISIONS IN THE GAMING  
SITE REGULATORY MANUALS PERTINENT TO OPERATIONAL  
MATTERS OF EXISTING ELECTRONIC GAMES AND BINGO  
GAMING SITES**

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The Gaming Site Regulatory Manuals (GSRMs) version 3.0 for Electronic Games and Bingo Games contain the following mandatory provisions:

1. Dress Code for Men: Slippers, shorts, sandos/jerseys and tattered clothes are not allowed to be worn by customers, employees of the Operator and personnel of the gaming site. Everyone within the gaming site is expected to dress modestly and appropriately.
2. Dress Code for Women: Slippers, skimpy outfits, and tattered clothes are not allowed to be worn by customers, employees of the Operator, and personnel of the gaming site. Everyone within the gaming site is expected to dress modestly and appropriately.
3. All employees, staff, securities and agents of the Operator shall always wear their uniforms and identification cards on their upper left chests during working hours or if they are within the premises of the gaming site.
4. Limit to Playing Time: No customer is allowed to play and remain in the gaming site for more than six (6) hours.
5. No Operator shall operate for twenty four (24) hours. An Operator may only operate for a maximum of fifteen (15) hours within a day or within a 24-hour period.
6. The provisions on individuals prohibited from entering and playing in any gaming site shall be strictly enforced.

Relative to Item no. 3 above, the Operators are advised that GEL number must be prominently displayed on the employee's company ID as prescribed in GEL Guidelines for Employers version 3.0.

In a memorandum dated November 8, 2016, GLDD notified all bingo gaming sites operators, electronic games gaming sites operators and service providers that the relevant provisions of the GSRM pertaining to operational matters which includes the above regulations, shall only apply to new and renewed electronic games and bingo gaming sites after September 21, 2016. Operational gaming sites which are not yet due for renewal shall remain in status quo until their respective gaming licenses are renewed.

GLDD  
CTS# 20170718 - 135612

Consequently, there are gaming sites that still operate twenty-four (24) hours while others are already operating fifteen (15) hours pursuant to the GSRM.

Thus, in order to provide a level playing field, all gaming site Operators are directed to implement all regulations pertaining to electronic games and bingo gaming site operational matters approved by the PAGCOR Board of Directors and those provided under the GSRMs including but not limited to the mandatory provisions cited above, across all existing electronic games and bingo gaming sites effective immediately, regardless of whether their corresponding Gaming Licenses are already renewed or are still for renewal.

This memorandum effectively supersedes the relevant directive contained in the above-mentioned November 8, 2016 memorandum.

For your strict compliance.

  
**RAMON STEPHEN R. VILLAFLOR**

cc: CMED  
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