

The qualification standards for neutrals;

- a) Must have at least forty (40) hours of Trainings and Seminars on Mediation and Arbitration.
- b) Must have at least four (4) years of experience in mediation process; and
- c) Must be knowledgeable in the 2017 Rules on Administrative Cases in the Civil Service (RACCS) and other related laws.
- d) Must be an employee of good standing.