

TRAINING AND DEVELOPMENT PROGRAMS	NO. OF PARTICIPANTS		
	Male	Female	TOTAL
<b>IN-HOUSE TRAINING PROGRAMS</b>			
Accounting for Non-Accountants	6	11	17
Basic Investigation Course	37	3	40
Basic Skills and Attitudes Dev't. Program for Dealers (GD)	21	10	31
Basic Skills and Attitudes Development Program for Jr. CCTV Operators (SD)	32	22	54
Basic Skills & Attitudes Development Program for Internal Security Personnel (SD)	85	57	142
Basic Photography for Investigators (SD)	0	0	0
Basic Records and Archives Management and Records Disposition Schedule(CCSU, OCCEO)	0	0	0
Bomb Threat Awareness and Management Seminar (SD)	471	138	609
Compensation and Position Classification System (CPCS) Capability Building Workshop (HRDD)	135	62	197
Computer Training - Microsoft Word, Excel and Powerpoint (FTD)	9	2	11
Confidence in Correspondence	15	18	33
Corporate Orientation for New Service Providers (HRDD)	37	28	65
Counterfeit Bill Detection Seminar (FTD)	148	36	184
Customer Relations Management Seminar (HRDD)	0	0	0
Effective Treasury Operations Seminar (FTD)	14	2	16
Emergency Earthquake Disaster Seminar (SD)	0	0	0
Enhancement Training for Timekeepers (HRDD)	11	10	21
First Level Leaders' Training Course (HRDD)	134	58	192
Gaming Enhancement Seminar for Pit Supervisors (GD)	51	22	73
Gaming Operations Office Personnel Training Course (GD)	0	0	0
Gaming Skills Upgrading Program (GD)	31	10	41
Human Resource 101 Orientation Program	9	17	26
Implementing Rules and Regulations for R.A. # 9184	94	75	169
Job Description Writing Workshop (HRDD)	44	70	114
Job Orientation for Processing Point Personnel (SD)	0	0	0
Officer's Cross Training Program (HRDD)	51	37	88
PAGCOR Bingo Monitoring Team Training (CMED)	245	169	414
PAGCOR Security Guard's Orientation Program (SD)	37	0	37
Phil. Gov't. Internal Audit Manual Audit Process Seminar-Workshop (IAD)	0	0	0
Quality Management Seminar-Quality Internal Audit (CPD)	0	0	0
SerbisyongPanalo, Serbisyong Pilipino (SPSP)-	0	0	0
Customer Service Training Program (HRDD)	0	0	0
Six Sigma Yellow Belt Seminar (MD)	0	0	0
Skills Enhancement Program for Surveillance Personnel (SD)	45	6	51
Skills Enhancement Training for Tellers (FTD)	47	6	53
SM Data Control & Admin Group Skills Upgrading Workshop (SMD)	4	6	10
SM Operations Skills Upgrading Program (SMD)	12	2	14
SM Strategic Management Program (SMD)	0	0	0
SM Technical Skills Upgrading Workshop (SMD)	64	10	74
SM Variance Analysis Training (CMED)	33	11	44
Standard Teller's Procedures Seminar (FTD)	27	10	37
Train The Trainer's Program (HRDD)	0	0	0
Trainers' Buddy Orientation Program (FTD)	6	0	6
Training on Quality Management System (CPD)	0	0	0
Updates/Revisions on the IRR of R.A. #9184	0	0	0
Values Enrichment Program: Life In Fullnes Experience (HRDD)	0	0	0
Vault Clerk Orientation (FTD)	0	0	0
<b>Sub-total</b>	<b>1955</b>	<b>908</b>	<b>2863</b>
<b>Other In-House:</b>			
Breaking Through Barriers	23	13	36
ITD Learning Event	0	0	0
PAGCOR Training Pool (PTP) Learning Conference	0	0	0
Responsible Gaming Orientation	28	3	31
Seminar on Fire Safety and Bomb Threat (CF Malate)	42	18	60
Seminar for Human Resource Officers	0	0	0
Strategy Map Workshop and Team Building (ITD)	13	11	24
Team Building Workshop for PAGCOR Top Executives	38	15	53
Telephone Customer Care Seminar	12	28	40
<b>Sub-total</b>	<b>156</b>	<b>88</b>	<b>244</b>
<b>EXTERNAL LEARNING EVENTS/TRAININGS</b>			
Various Programs	245	180	425
Participation on Official Time	85	13	98
<b>Sub-total</b>	<b>330</b>	<b>193</b>	<b>523</b>
<b>GRAND TOTAL</b>	<b>2,441</b>	<b>1,189</b>	<b>3,630</b>