

TRAINING AND DEVELOPMENT PROGRAMS FOR CY 2020	NO. OF PARTICIPANTS		
	Female	Male	Total
In-House Training Programs			
Basic Anti-Money Laundering Foundation Course	13	7	20
Basic Anti-Money Laundering Foundation Course for Frontliners	316	739	1,055
Basic Anti-Money Laundering Foundation Course for Frontliners (Virtual Series)	54	126	180
Basic Timekeeping and Standards Procedure Module (Virtual Series)	66	32	98
Bomb Threat Awareness and Management Seminar	14	23	37
Branch Responsible Gaming Team Orientation	8	21	29
Communicating Effectively (E-Learning Series)	223	206	429
Confidence in Correspondence (Virtual Series)	29	31	60
Corporate Orientation for New Service Providers	17	20	37
Corporate Orientation for New Service Providers (E-Learning Series)	21	26	47
First-Level Leaders' Training Course	11	11	22
Gaming Enhancement Skills for Pit officer	4	16	20
Human Resource 101 Orientation Program	15	9	24
Income Determination and Compliance Monitoring Program - Casino Table Games	10	38	48
Income Determination and Compliance Monitoring Program - E-Bingo Course	24	25	49
Income Determination and Compliance Monitoring Program - E-Bingo Course (Virtual)	185	217	402
Income Determination and Compliance Monitoring Program - Traditional Bingo Course	38	59	97
Practical Casino Math	30	79	109
Quality Management System Foundation Course	60	62	122
Refresher Course for PAGCOR Risk Manual (Virtual Series)	9	14	23
Safety Awareness Lecture	29	66	95
Skills Enhancement Training for Tellers	3	14	17
Wellness and Stress Management (E-Learning Series)	175	199	374
Sub-Total	1,341	2,033	3,374
Other In-House Programs			
Virtual Instructor-Led Training	16	14	30
Sub-Total	16	14	30
External Learning Events			
Various Programs	175	167	342
Sub-Total	175	167	342
GRAND TOTAL	1,532	2,214	3,746

Per ETR System as of August 4, 2021