

ANNUAL ACCOMPLISHMENT REPORT FORM

For Period January 1, 2017 to December 31, 2017

1. Name of Establishment: Philippine Amusement and Gaming Corporation
2. Address: PAGCOR House 1330 Roxas Blvd., Ermita, Manila
3. Nature of Business & Product/ Service: Gaming
4. Total Number of Employee: 10,785 (as of November 2017)
Number of Shift: 3 shifts casino operations
1 shift Corporate offices
5. Preventive Occupational Health Service:
 - a. Occupational health service is organized/provided by:
 - the establishment/undertaking: for employees, dependents and guests
 - government authority
 - out-sourced
 - b. The employer engages the services of:
 - Occupational health practitioner
 - Occupational health physician
 - Occupational health nurses
 - Occupational health dentist
 - c. The occupational health physician/practitioner/nurse/personnel conducts an inspection of the work place:
 - once every month
 - once every two (2) months
 - once every three (3) months
 - once every six (6) months
 - d. The following occupational health personal of this establishment have undergone training in occupation health and safety/first aid :
 - Occupational health physician
 - Occupation health dentist
 - Occupation health nurse
 - first - aider

6. Occupational Health Services

a. The occupational health personnel of this establishment regular appraisal of the sanitation system in the workplace:

(X) Yes () No

7. Emergency Occupational Health Services:

(X) provides treatment room/medical clinic with medicines and facilities

(X) provides emergency ambulance services (outsourced)

8. Keeping of Medical Records of Workers: (X) Done: electronic medical records and Clinic Information management system
() Not Done

9. Health Education and Counseling by Health personnel:

(X) done individual as each worker comes to the clinic for consultation

(X) done in organized group discussions/lectures

(X) done with visual displays/promo materials/leaflets

10. Other Health Programs:

(X) Nutrition program

(X) Maternal and Child Care Program

() Family Planning

(X) Mental Health Activities

(X) Personal health maintenance

(X) Sports Activities:

Accomplishment Report for Mandatory Activities for 2017 with number of attendees

	MATERNAL/ CHILD HEALTH	SUBSTANCE ABUSE- MANDATORY	COMMUNICABLE DSE	SMOKING / COPD MANDAT ORY	NON- COMMUNICABLE	SSS	PHILHEALTH	ECC
Angeles	Breastfeedin g (12)	15	PTB (15)	15	Hypertension (18)	none	none	35
Bacolod	Meopause (19)	59	Hepatitis (60)	*42	Diabetes (17); Dengue (17)	35	40	38
Corporate	Infertility/Re p Health (19)	35	PTB(13); AIDS HIV Stigma Reduction (20)	50	Osteoarthritis (20)	35	40	38
Cebu	Breast and Cerv Ca (53)	35	aids and Stigma desiscrimination (19)	*23		18	12	19
Davao	Cervical Cancer (15)	32	PTB (38)	Anti Smoking Ordinance (19)	CAD (21)	28	36	33
Laoag	Cervical Ca (72); Breasfeeding (20)	109	Zika (36); leprosirosis (36) Diabetes (82)	107	Diabetes (82)	15	15	

Malate	Maternal and Child Nutrition (20)	with Corp	Dengue (20) HIV/AIDS (63)	23	Diabetes (30); Hypertension (63)	with Corporate		
Olongapo	Menopause (26)	32	HIV/AIDS (27)	50	Breast Awareness (28)	with Corporate	27	41
Pavilion				18		with Corporate		
Tagaytay	Pre and Post Natal care (10); reproductive Health (20)	45	hiv (102)	102	Diabetes/Chole and Heart (102)	50	50	50
SOG 1 (Ronquillo)	Erectile Dysfunction (20)	with Corporate						
SOG 2 (Midas)	Womens Talk (56)							

List of Wellness Activities for 2017

ACTIVITIES	No of Activities	No of Participants
LECTURES		
PTB	3	66
All About Menopause	2	45
Breast Ca	1	53
Cervical Ca	3	140
Anxiety Disorder/Depressive Awareness	1	33
Health Tips	36	577
Lecture on Kidneys and Uro Consult	2	38
Utz/KUB	1	81
Skin Disorders and Derma Consult	1	15
Health Pockets	30	2420
Wellness Email alert	36	3600
Healthy Lifestyle in the Workplace	1	56
Smoking Cessation	1	19
Lung Cancer	1	20
Cholesterol and You	1	102
Zika Virus	1	36
Leptospirosis	1	36
Dengue	1	20
HIV/AIDS/Stigma Reduction	4	168
Maternal and Child Lecture	1	26
Reproductive Health and Infertility	2	29
COPD	9	430
Holistic Health	1	26
pre and Post Natal Care	1	10

Hypertension	3	82
Diabetes	2	191
Osteoarthritis	1	23
CAD	1	21
ECC	7	254
PHILHEALTH	7	220
ECC	7	181
SUBSTANCE ABUSE	8	365
SPORTS AND OTHER PHYSICAL ACTIVITIES:		
Zumba	67	1436
Stairway to Fitness	36	2280
Warm up	200	3365
High Interval Intensity Work out	2	61
Body Weights	2	85
Tara Lets Walk	36	100
Fun Games	1	10
Cross Fit	2	19
Zumba Run Craze	1	72
Yoga	29	303
Taebo	2	18
Wellness Moment "3 min activity"	3	180
Fit and Fab	90	1017
PERSONAL HEALTH MAINTENANCE		
Massage/facial/hand spa/make up tips and eye brow contouring	19	405
Health Products Sampling: Fern C; Fiber; Ensure, Glucerna;Whealth; Herbal Tea; Macrppha;wet and dry Sampling	28	1700
SCREENINGS/DIAGNOSTICS		
Blood Sugar Screenings	36	1246
BP Check	30	2500
Cholesterol Screening	7	224
Peripheral Arterial Disease (PAD) Screening	15	320
Nerve Screening	2	65
Urinalysis Screening	1	45
Body Mass Index	7	375
Calorie Count and Nutrition Counseling	10	420
Anemia	2	108
Bone Densitometry	6	159
Hepatitis Screening	1	60
HBA1C	1	43

Eye Check	1	43
Other Wellness Activities		
Health Film Showing	127	1075
Meatless Monday	18	966
Quotes from the Heart	1	92
Wellness Wall	42	1170
Wellness Library	9	294
Blood Letting Activity	10	457
Influenza Vaccination	11	2966
GRAND TOTAL	1032	33062

A. 2017 Annual Medical Examination Availment

BRANCH	TOTAL NUMBER OF EMPLOYEE DUE FOR AME	WITH AME	NO AME	LATE AVAILEE
CORP	1916	848	283	785
SOG	2412	566	507	1339
MANILA BAY	766	283	224	259
MALATE	890	419	36	460
IMUS	79	73	6	0
ANGELES	853	845	8	0
OLONGAP O(JAN- DEC)	335	272	5	58
TAGAYTAY	727	488	71	168
LAOAG	82	82	0	0
DAVAO	401	401	0	0
BACOLOD	297	250	47	0
CEBU	1170	1090	65	15
TOTAL	9928	5617	1252	3084

Note: 12.6% of rank and file employees were not able to take their Annual Medical Examination for 2017. Distribution of the non avaipees came from employees assigned in Satellite Operations Group, CF Manila Bay and Corporate office due to the following possible reason: 1. Temporary postponement of AME of CF Pavilion during the period their transfer to Manila Bay, 2. Assignment of AME for Bingo personnel and PAGCOR Monitoring Teams in areas without branches and 3. Non compatibility of the shifting schedule of employees vis a vis the scheduled conduct of AME for SOGs in the Corporate office.

B. Number of 2017 Executive Check Up Availment

MONTH	Actual No. Availment of				REMARKS
	NO. OF OFFICER	EC U	W/O ECU	DEFFERED ECU	
January-17	52	55	1	7	Late Availment due to less than 9 months; H.C. Exhausted; Hospitalization
February-17	55	51	1	14	Late Availment due to less than 9 months; H.C. Exhausted
March-17	54	45	3	15	Late Availment due to less than 9 months; Probationary
April-17	54	49	1	5	Probationary
May-17	57	59	5	6	Probationary; Resigned
June-17	44	62	1	4	Late Availment due to less than 9 months
July-17	53	49	0	3	Late Availment due to less than 9 months; Hospitalization; Deceased
August-17	55	44	1	4	Late Availment due to less than 9 months
September-17	60	50	0	6	Late Availment due to less than 9 months; Hospitalization; H.C. Exhausted
October-17	54	47	6	8	Late Availment due to less than 9 months; H.C. Exhausted
November-17	68	56	6	11	Late Availment due to less than 9 months; H.C. Exhausted; Resigned
December-17	60	56	19	6	Late Availment due to less than 9 months; Probationary
TOTAL	666	623	44	89	

C. Clinic Consultations based in the Clinic Information Management System:

BRANCH	DOCTOR'S NAME	TOTAL NUMBER OF CONSULTATIONS	CIMS	
			Employee	Dependent
CORPORATE	SARAZA, JANICE	613	584	29
	HERNANDEZ, GIL	1190	1155	35
	ARRIOLA, AL	3239	3088	151
	BAHONSUA, MEDELYN	755	750	5
	SOBREVINAS, HOMER	434	425	9
	CRUZ, MARIEL	258	258	
	DAYRIT, JUAN CARLO	290	290	
	RAMOS, MARLENE	920	918	2
	VERZOSA, SAM	2064	2058	6
	PANGANIBAN, MICHAEL	0		
BACOLOD	BAUTISTA, CALLEN	140	130	10
OLONGAPO	FLOREZA, H.	0		
MALATE	TOLENTINO, APOLINAR	18	18	
	CORDERO, ANALIZA	16	16	
	MADRIAGA	0		
TAGAYTAY	CAMARA, ANDREW	520	490	30
PAVILION	ROSETE, REINIER	463	458	5
	RUSTIA, SOCORRO	7	7	
CEBU	ABARICO, NIEZEL	0		

ANGELES		0		
DAVAO		0		
LAOAG		0		
		10927	10645	282

Comparison of Availment of OPD Consultations from 2013-2017

	2014	2015	2016	2017
Employees	21,587	12,404	9281	10645
dependents	2,807	3,691	490	282
others				
Total	24,394	16,095	9,771	10,927

D. 2016 Top 5 Morbidity cases seen at PAGCOR Clinics

DISEASES	NO. OF CONSULTATION	RANK
URTI	751	1
HYPERTENSION	706	2
HYPERCHOLESTEROLEMIA	635	3
DIABETES MELLITUS II	470	4
HYPERURICEMIA	227	5

E. Be Well, Live Well! Report (Wellness Program)

	2010	2011	2012	2013	2014	2015	2016	2017
Total Manpower Count	11,279	10,822	11,218	11,821	11,389	10,851	10,954	10,741
a. Number of Wellness Activities	250	427	581	895	3,277	1,739	1,921	1,032
Increase of Wellness Activities(year to year)		71%	36%	54%	27%	-47%	10%	-46%
b. Total number of Participants	9,046	23,828	38,448	55,649	153,602	36,652	48,854	33,062
% Increase in Participants(year to year)		163%	61%	45%	176%	-76%*	33%	-32%
c. Number of Employees who Participated (counted once only)	2,060	7,017	8,095	8,986	8,524	7,932	8,129	8,386
d. Percentage of the number of employees who participated(counted once only) to the total branch personnel	18.26%	64.84%	72%	76%	75%	73%	74%	78%

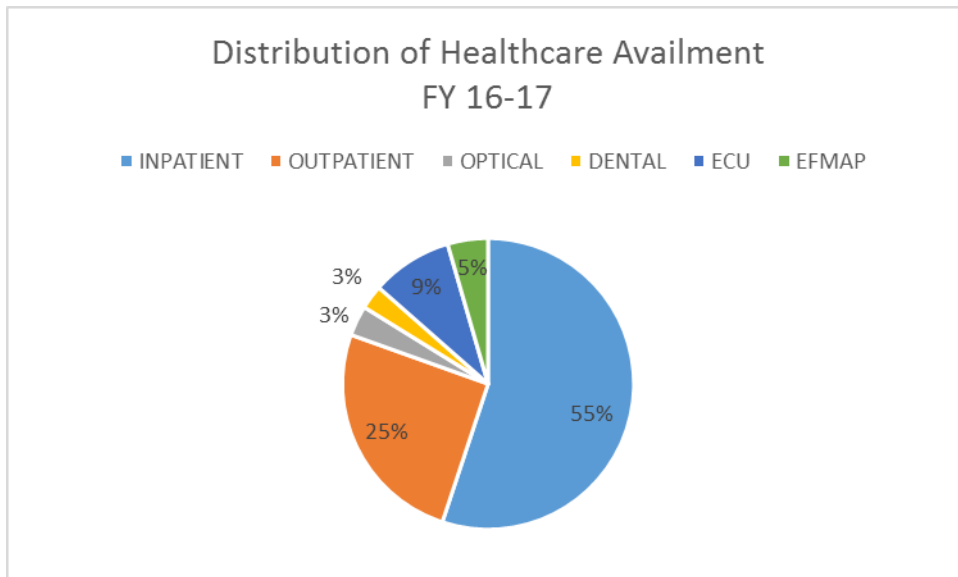
**only attendance of HSU initiated wellness activities were considered*

Note: As part of the department’s thrust to increase employee participation to the Be Well, Live Well Program, various wellness activities were carried out in the different branches to complement the Morale Welfare Recreation activities of HRDD. The table above shows the annual increase in participation to ASD’s activities. One of the department’s target for 2017 was to maintain employee participation more than 70%. This was brought about by aggressive campaign to include the employees of the Satellite Operations Group.

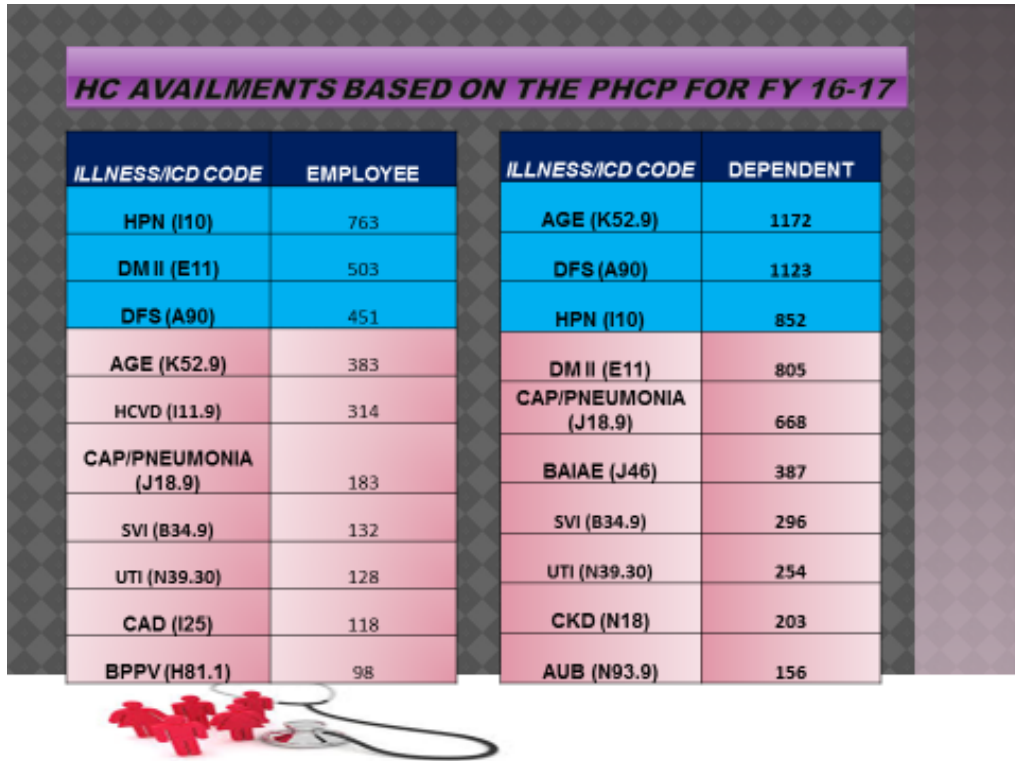
F. HealthCare Utilization

			2015-2016		2016-2017			
	HOSPITAL BILL		REIMBURSEMENT		HOSPITAL BILL		REIMBURSEMENT	
	EMPLOYEE	DEPENDENT	EMPLOYEE	DEPENDENT	EMPLOYEE	DEPENDENT	EMPLOYEE	DEPENDENT
NO. OF BILLS PROCESSED	16,989	10,503	9,764	12,191	15,976	11,040	10,334	12,796
20% PAGCOR SHARE-EFMAP	4,099,151.03	4,257,237.77	370,550.07	765,602.85	4,815,223.26	7,064,513.62	531,116.68	670,680.95
HEALTHCARE AMOUNT	116,589,839.64	97,899,022.01	17,224,364.57	26,618,462.27	124,431,121.40	109,646,181.71	17,995,083.99	26,534,537.63
TOTAL HC UTILIZATION	120,688,990.67	102,156,259.78	17,594,914.64	27,384,065.12	129,246,344.66	116,710,695.33	18,526,200.67	27,205,218.58
TOTAL UTILIZATION			267,824,230.21		291,688,459.24			
NO. OF TOTAL EMPLOYEES			11,738		11,261			
NO. OF EMPLOYEES/DEPENDENT WHO USED THE PHCP			8,557		8,615			
NO OF EMPLOYEES WHO DID NOT USED THE PHCP			3,181		2,646			

G. HC AVAILMENTS DISTRIBUTION



Note: The figure above illustrates the distribution of PAGCOR Healthcare Plan availments of employees and dependents. Majority of the availments were inpatient medical services.



H. LETTER OF GUARANTEE AVAILMENT OF EMPLOYEE & DEPENDENT FOR 2017

Category	# Of Patients	Ang	Bac	Cebu	Dav	Laoag	Mal	Olong	Pav	Tag	Corporate	Total
Inpatient	Employee	103	36	142	58	14	5	8	8	50	662	1,099
	Dependent	231	78	211	86	28	32	15	15	130	1194	2,027
Outpatient	Employee	755	334	519	161	53	91	651	651	383	3587	7,161
	Dependent	589	201	278	142	17	41	397	397	328	2342	4,600
Dental		345	109	37	161	6	89	9	222	69	555	1,602
Optical		201			167	14	327	62	347	78	2104	3,300
ECU											599	599
Pharmacy											66	66
Post Ame											102	102
Post ECU											404	404

20,960

I. EMPLOYEE FUNDED MEDICAL ASSISTANCE PROGRAM AVAILMENT

EFMAP AVAILEES PERIOD COVERED JULY 2014 - JUNE 2015	
CASES	TOTAL # OF EMPLOYEES
CKD CASES	27
CARDIOVASCULAR CASES	56
CANCER CASES	40
OTHER MEDICAL CASES (Meritorious and RUV \geq 500)	30
TOTAL	153

EFMAP AVAILEES PERIOD COVERED : JULY 1, 2015 - JUNE 25, 2016	
CASES	TOTAL # OF EMPLOYEES
CKD CASES	39
CARDIOVASCULAR CASES	43
CANCER CASES	28
OTHER MEDICAL CASES	45
TOTAL	155

EFMAP AVAILEES PERIOD COVERED : JULY, 2016 - JUNE 30, 2017	
CASES	TOTAL # OF EMPLOYEES
CKD CASES	51
CARDIOVASCULAR CASES	58
CANCER CASES	83
OTHER MEDICAL CASES	145
TOTAL	337