



MEMORANDUM

July 18, 2018

**TO : ALL LICENSEES
THE GENERAL MANAGER/BRANCH MANAGER/
OFFICER-IN-CHARGE
All Branches/Satellite Operations Group**

**FROM : THE ASSISTANT VICE PRESIDENT
Gaming Licensing and Development Department**

**SUBJECT : AMENDMENTS TO RESPONSIBLE GAMING CODE OF
PRACTICE VERSION 5.0**

=====

As approved by the PAGCOR Board of Directors on July 11, 2018, all PAGCOR-operated and regulated gaming sites should implement the following amendments under the Responsible Gaming Code of Practice (RGCP) Version 5.0, effective July 20, 2018:

1. Inclusion of New and Re-application boxes in Self (RG Form 2) and Family Exclusion (RG Form 3) forms;
2. Deletion of Applicant's Information fields in Licensee-emanating exclusion form (RG Form 4) since only the Licensee is authorized to process such exclusion;
3. Corresponding revisions on Self, Family and Licensee-emanating procedures.

Attached are comparative tabulation and exclusion forms of the abovementioned amendments in RGCP Version 5.0.

For strict compliance and implementation.


ANGELINE P. PARICA-ENTIENZA

cc: The Chairman and CEO
The Vice President, SG
The Acting VP, MEG
The Acting VP, LRG

ISLETT
CTS# 20180720-093021

Existing	Proposed Amendments
<p data-bbox="172 194 603 230">XI. EXCLUSION PROGRAM</p> <p data-bbox="226 266 612 302">1. Player Exclusion Types</p> <p data-bbox="247 336 501 371">(a) Self Exclusion</p> <p data-bbox="242 936 536 972">(b) Family Exclusion</p> <p data-bbox="292 1008 743 1205">(iv) Upon expiration, the relative may re apply for exclusion <i>(RG Form 3)</i>, otherwise, the Family Exclusion Order will be lifted automatically.</p> <p data-bbox="239 1489 729 1525">(c) Licensee-emanating Exclusion</p> <p data-bbox="312 1559 740 1796">The Operator, however, may bar a person from entering its own premise under just reasons, but this will not be observed in other venues/outlets.</p>	<p data-bbox="778 199 1206 235">XI. EXCLUSION PROGRAM</p> <p data-bbox="826 271 1211 306">1. Player Exclusion Types</p> <p data-bbox="847 340 1102 376">(a) Self Exclusion</p> <p data-bbox="956 396 1061 432">(insert)</p> <p data-bbox="885 452 1394 864">(vi) Upon expiration, the Self Exclusion Order will be lifted automatically. The applicant may re-apply for exclusion (RG Form 2) by putting a check mark on the re-application box in the application form. <i>(attached revised RG Form 2)</i> GLDD RG Section shall verify all re-applications in the NDRP.</p> <p data-bbox="847 943 1141 978">(b) Family Exclusion</p> <p data-bbox="882 1012 1390 1451">(vii) Upon expiration, the Family Exclusion Order will be lifted automatically. The applicant may re-apply for exclusion (RG Form 2) by putting a check mark on the re-application box in the application form. <i>(attached revised RG Form 3)</i> GLDD RG Section shall verify all re-applications in the NDRP.</p> <p data-bbox="847 1489 1334 1525">(c) Licensee-emanating Exclusion</p> <p data-bbox="798 1559 1390 2047">Note: The Operator, however, may prohibit a person from entering its own gaming establishment under just reasons which are not included under the Licensee-emanating exclusion offenses, but said prohibition will not be observed in other gaming establishments. The prohibition of a person by an Operator in its own gaming establishment shall not be posted in the NDRP.</p>



Philippine Amusement and Gaming Corporation

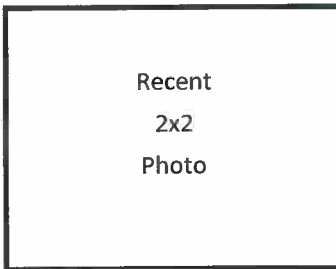
Creating Opportunities Beyond Gaming

Self Exclusion Application Form

NEW APPLICATION RE-APPLICATION

USE BLOCK LETTERS

Personal Information					
Name (Family Name)		(First Name)		(Middle Name)	
ID Presented		<input type="checkbox"/> Passport	<input type="checkbox"/> Driver's License	<input type="checkbox"/> SSS	<input type="checkbox"/> Others _____
Date of Birth (mm/dd/yyyy)		Gender		ID No.	
		<input type="checkbox"/> Male <input type="checkbox"/> Female		Nationality	
Contact Information					
Block / House No.		Floor / Unit No., Building		Street	
Village/Subdivision		City			
Contact Numbers (landline and mobile)				Email	
Gaming establishment visited regularly: <input type="checkbox"/> e-Games outlet <input type="checkbox"/> e-Bingo boutique <input type="checkbox"/> Bingo hall <input type="checkbox"/> Sports-betting kiosk <input type="checkbox"/> Poker club <input type="checkbox"/> Casino, pls. specify _____					



Attachments:

1. Photocopy of government-issued photo ID
2. One (1) recent 2x2 photo

TERMS AND CONDITIONS

I understand the content and purpose of this Exclusion application and that the effect of this application is that an Exclusion Order will be enforced which shall exclude myself from entering any gaming establishment operated and regulated by PAGCOR. I understand that this Exclusion Order is irrevocable for the first six(6)months.

I understand that my application for Self Exclusion will stay in force for a period of:

Six (6) months One (1) year Five (5) years

I understand that PAGCOR will provide my name and particulars to all gaming establishments operated and regulated by PAGCOR for the purpose of banning from playing.

I declare that the information provided in this application are true and correct.

I declare that I will hold PAGCOR harmless from any claim for damages that may be brought against PAGCOR in any proceeding in relation to this Exclusion Order.

(Signature over Printed Name)

(Date)



Philippine Amusement and Gaming Corporation

Creating Opportunities Beyond Gaming

Family Exclusion Application Form

NEW APPLICATION RE-APPLICATION

USE BLOCK LETTERS

Information on Applicant (Family Member making request)					
Name (Family Name)		(First Name)		(Middle Name)	
ID Presented	<input type="checkbox"/> Passport	<input type="checkbox"/> Driver's License	<input type="checkbox"/> SSS	<input type="checkbox"/> Others _____	
Date of Birth (mm/dd/yyyy)	Gender		Relation to Respondent		
	<input type="checkbox"/> Male <input type="checkbox"/> Female		<input type="checkbox"/> Parent <input type="checkbox"/> Child <input type="checkbox"/> Spouse		
Block / House No.	Floor / Unit No., Building Name		Street		
Village/Subdivision			City		
Contact Numbers (landline and mobile)			Email		
Information on Respondent (person to be excluded)					
Name (Family Name)		(First Name)		(Middle Name)	
ID Presented	<input type="checkbox"/> Passport	<input type="checkbox"/> Driver's License	<input type="checkbox"/> SSS	<input type="checkbox"/> Others _____	
Date of Birth (mm/dd/yyyy)	Gender		ID No.		
	<input type="checkbox"/> Male <input type="checkbox"/> Female		Nationality		
Block / House No.	Floor / Unit No., Building Name		Street		
Village/Subdivision			City		
Contact Numbers(landline/mobile)			Email		
Gaming establishment visited regularly:	<input type="checkbox"/> e-Games outlet	<input type="checkbox"/> e-Bingo boutique	<input type="checkbox"/> Bingo hall	<input type="checkbox"/> Sports-betting kiosk	
	<input type="checkbox"/> Poker club	<input type="checkbox"/> Casino, pls. specify _____			

Attachments:

1. Photocopies of supporting documents, as applicable

If applicant is the parent:

- government photo ID of respondent
- Birth certificate of respondent
- government photo ID of applicant

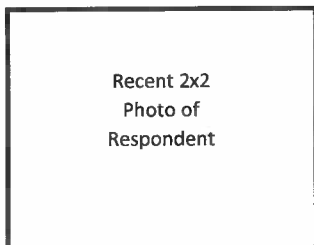
If applicant is the spouse:

- government photo ID of the respondent
- Marriage Contract
- government photo ID of applicant

If applicant is the child:

- government photo ID of respondent
- government ID or school ID with photo of applicant
- Birth certificate of applicant

2. One (1) recent 2x2 photo of person requested to be excluded



TERMS AND CONDITIONS

I understand the content and purpose of this Exclusion application and that the effect of this application is that an Exclusion Order will be enforced which shall exclude my relative from entering any gaming establishment operated and regulated by PAGCOR. I understand that this Exclusion Order is irrevocable.

I understand that my application for Family Exclusion will stay in force for a period of:

Six (6) months One (1) year Three (3) years

I understand that PAGCOR will provide my relative's name and particulars to all gaming establishments operated and regulated by PAGCOR for the purpose of banning from playing.

I declare that the information provided in this application are true and correct.

I declare that I will hold PAGCOR harmless from any claim for damages that may be brought against PAGCOR by my excluded relative in any proceeding in relation to this Exclusion Order.

(Signature over Printed Name)

(Date)



Philippine Amusement and Gaming Corporation

Creating Opportunities Beyond Gaming

Licensee-emanating Exclusion Order

USE BLOCK LETTERS

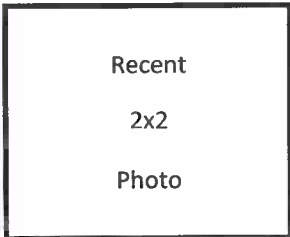
Information of Respondent (person to be excluded)			
Name (Family Name)		Name (First Name)	
Name (Middle Name)			
ID Presented	<input type="checkbox"/> Passport <input type="checkbox"/> Driver's License <input type="checkbox"/> SSS <input type="checkbox"/> Others _____		
ID No.		Civil Status	
Date of Birth (mm/dd/yyyy)	Gender	Nationality	
	<input type="checkbox"/> Male <input type="checkbox"/> Female	Work/ Business Type	
Alias/es (if any)			

Information of Licensee (Licensee making request)

Licensee (Name of company) _____

Gaming Establishment _____

Respondent's violation/s:



- Cheating
- Theft
- Use of camera or any electronic device to assist in projecting the outcome of the game
- Possession of counterfeit chips, tokens or cashless wagering instruments
- Unlawful interference with a gaming equipment
- Forgery or counterfeiting
- Money laundering
- Fraud

Exclusion Period:

- 1 Year
 5 Years
 Lifetime

Attachments: (Should be on file together with this form)

1. One (1) recent 2x2 photo
2. Government-issued ID with photo of respondent
3. Full investigation report, transcript of the interview and other pertinent documents

Prepared by: _____
(Signature over Printed Name)

(Position)

Date: _____

Certified by: _____
(Licensee's COO)

Date: _____

For PAGCOR GLDD use only

RECEIVED BY: _____

Date: _____