



TABLE OF PENALTIES FOR THE REMOTE GAMING PLATFORM

I. General guidelines

- a. This Table of Penalties shall govern the conduct of entities maintaining and/or operating Remote Gaming Platforms in the country pursuant to the various Regulatory Frameworks which regulate the local remote/online gaming industry.
- b. Each offense, based on the nature thereof, shall have a corresponding penalty. Penalties shall be imposed and directly collected from the concerned entity or may be deducted from its Cash Bond.
- c. Revocation of Authority – An entity’s authority to maintain and/or operate the Remote Gaming Platform may be revoked depending on the severity of the infraction and/or the attending circumstances thereof.
- d. Offenses and their corresponding sanctions are as follows:

Violation	Offense	Penalty
Unauthorized operation of gaming system, including remote gaming platform websites, applications, and/or other channels.	1 st	PhP250,000.00
	2 nd	PhP500,000.00 and Suspension
	3 rd	Revocation
Non-adherence to the prescribed processes and operational standards as provided for in any of the applicable regulatory frameworks.	1 st	PhP100,000.00
	2 nd	PhP200,000.00
	3 rd +	PhP300,000.00 And Suspension
Implementation of game parameter settings other than the PAGCOR-approved settings, including the provision on minimum and maximum bets and return to player settings.	1 st	PhP100,000.00
	2 nd	PhP200,000.00
	3 rd +	PhP300,000.00 and Suspension
Accepting bets or sales outside the Philippines.	1 st	PhP500,000.00 and Suspension
	2 nd	Revocation
Implementation of marketing promotions, including any form of advertisements, without prior approval from PAGCOR.	1 st	PhP100,000.00
	2 nd	PhP200,000.00
	3 rd +	PhP300,000.00 and Suspension

Non-reporting and/or concealment of player transactions from any of the registered remote gaming platform websites.	1 st	PhP100,000.00
	2 nd	PhP200,000.00
	3 rd +	PhP300,000.00 and Suspension
Authorizing an entity as an affiliate that is not qualified under existing regulations.	1 st	PhP100,000.00
	2 nd	PhP200,000.00
	3 rd +	PhP300,000.00 and Suspension
Operation of game contents without prior PAGCOR approval.	1 st	PhP100,000.00
	2 nd	PhP200,000.00
	3 rd +	PhP300,000.00 and Suspension
Banned personalities were able to access the remote gaming platform.	1 st	PhP350,000.00
	2 nd	PhP700,000.00 and Suspension
	3 rd	Revocation
Allowing unqualified players to access and play restricted gaming platform and/or game contents of a unified remote gaming platform.	1 st	PhP25,000.00
	2 nd	PhP50,000.00
	3 rd +	PhP100,000.00
Late remittance and/or non-remittance of Minimum Guaranteed Fees to PAGCOR.	1 st	PhP25,000.00
	2 nd	PhP50,000.00
	3 rd +	PhP100,000.00
Unjustified non-issuance or delayed issuance of player's winnings and/or account balance or any portion thereof.	1 st	PhP25,000.00
	2 nd	PhP50,000.00
	3 rd +	PhP100,000.00
Suspension of its gaming system, including its registered remote gaming platform website, without prior notice with PAGCOR.	1 st	PhP25,000.00
	2 nd	PhP50,000.00
	3 rd +	PhP100,000.00
Any act not covered by the above which undermines PAGCOR's regulatory authority or any other relevant communication or memorandum issued by PAGCOR, and/or any law, local or national, of the Philippines.	1 st	PhP25,000.00
	2 nd	PhP50,000.00
	3 rd +	PhP100,000.00

II. Miscellaneous Provisions

- a. In the event of non-compliance with the guidelines prescribed in this regulatory manual and any subsequent amendment/addendum thereof, EG/EBLD shall issue a **“Show Cause Notice”** to the erring entity, requiring it to submit a written explanation for the infraction within fifteen (15) days from receipt, unless otherwise stated.
- b. Failure on the part of the entity to comply with the above or in case where the explanation provided does not merit consideration, the EG/EBLD shall issue the **“Notice of Non-compliance”** to the said erring entity.
- c. The erring entity must fully pay to PAGCOR the penalties indicated in the above Notice within a period of fifteen (15) days from the receipt, unless otherwise stated. A Surcharge of twenty percent (20%), as well as a twelve percent (12%) interest per annum, pro-rated on a daily basis, shall be imposed on top of the amounts due for failure to fully pay the same within the required period.
- d. The above provisions are subject to continuous review, and to changes, revisions, modifications, or amendments from time to time, as the case may be.