



**MEMORANDUM**

March 11, 2020

**TO : ALL PAGCOR LICENSEES**

**FROM : THE ASSISTANT VICE PRESIDENT**

**SUBJECT : ONLINE SUBMISSIONS OF ALL LICENSING AND ACCREDITATION APPLICATIONS AND GAMING SITE OPERATIONAL REQUESTS**

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In relation to the Proclamation No. 922 issued by His Excellency President Rodrigo R. Duterte declaring a State of Public Health Emergency throughout the Philippines due to the confirmation of local transmission of Corona Virus Disease (COVID-19), please be informed that all applications and requests concerning licensing, accreditations, casino operations and notifications, including all other documents subject for approval shall be submitted to GLDD thru "online" or via email for the meantime until such state of public health emergency is lifted. The adherence of this directive is recommended for security and safety measures in order to prevent further spread of the COVID-19.

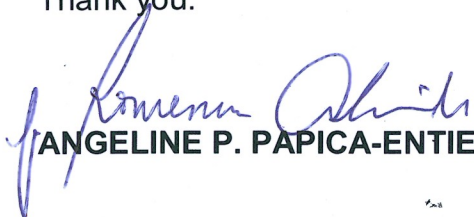
You may send your concerns thru the following PAGCOR-GLDD email addresses:

Remote Gaming transactions:  
[GLDD.RGULicensing@pagcor.ph](mailto:GLDD.RGULicensing@pagcor.ph);  
[GLDD.RGUCompliance@pagcor.ph](mailto:GLDD.RGUCompliance@pagcor.ph)  
[GLDD.RGUPolicy@pagcor.ph](mailto:GLDD.RGUPolicy@pagcor.ph)

Responsible Gaming and Gaming Employment License transactions:  
[ResponsibleGaming@pagcor.ph](mailto:ResponsibleGaming@pagcor.ph)  
[GELAdmin@pagcor.ph](mailto:GELAdmin@pagcor.ph)

With regards to casino operational requests and notifications, you may email the person in-charge of your concerns.

Thank you.

  
**ANGELINE P. PAPICA-ENTIENZA**

cc: The PAGCOR OCCEO  
The PAGCOR LRG VP

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