



**I-GAMING LICENSING AND REGULATIONS GROUP  
E-Games / E-Bingo Licensing Department**

**MEMORANDUM**

25 August 2021

**TO : ALL APPLICANTS  
ALL GAMING SITE OPERATORS - BINGO GAMES  
ALL GAMING SITE OPERATORS - ELECTRONIC GAMES  
ALL SERVICE PROVIDERS**

**FROM : THE ACTING ASSISTANT VICE PRESIDENT**

**SUBJECT : NEW OFFICIAL E-MAIL ADDRESSES OF EG/EBLD**

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Please be advised of the new and official e-mail addresses of the department:

| No. | E-Mail Address               | Remarks   |
|-----|------------------------------|---|
| 1   | eGaming_Licensing@pagcor.ph  | Applications for new, renewal, amendment, and termination of License and all licensing-related inquiries and concerns   |
| 2   | eGaming_Compliance@pagcor.ph | Submission of compliance documents, i.e. annual documents submission and all compliance-related inquiries and concerns  |
| 3   | eGaming_Forms@pagcor.ph      | All prescribed forms relative to Operational Requests, Notifications and Approval relative to the operations of gaming sites and all concerns related thereof |
| 4   | eGaming_Policy@pagcor.ph     | Applications for new games/systems, accreditation for service providers and all policy-related inquiries and concerns   |

Further, please be advised that old electronic mails under GLDD shall no longer accept incoming mails effective 01 September 2021 onwards.

For your guidance and strict compliance.

Thank you.

Sincerely,

  
**JEREMY B. LUGLUG**

cc: OCCEO  
A/VP, IGLRG  
AVP, CMED, I-Gaming