PHILIPPINE GAMING INDUSTRY SCORECARD
CLARK LICENSEES
2ND Quarter 2020

COMPONENT		Objective/Measure	Formula	Weight	2020 Target	WPI (WID)	BILRDC (MID)	EIDC (BOY)	DCC (DH)	HS (FGC)	Total	Total	Total 2ND Qtr Rating
SOCIAL IMPACT	SO1	**Increase Contribution to Nation Building Efforts**											
	SM1	Formalized corporate social responsibility efforts of CSEZ licensees	Amount allocated / total collection	12%	40% in June; 70% by December	37,922,900	11,640,655	11,564,308	8,927,872	1,762,013	72,017,749	77.76%	12.00%
						36,151,670	22,292,727	25,075,869	7,323,201	1,770,845	92,614,321		
						104.90%	53.11%	46.12%	121.91%	99.50%	77.76%		
	SM2	% of local hires to total hires ("local hires shall mean employees from the region)	Local hires / total hires	8%	75%	525	515	531	400	250	2,221	86.32%	8.00%
						549	552	551	649	272	2,573		
						95.63%	93.30%	96.37%	61.63%	91.91%	86.32%		
			Sub-total	20%									20.00%
CUSTOMER	SO2	**Ensure a Conducive Business Environment within a Level Playing Field**											
	SM3	No. of legitimate complaints of customers elevated to PAGCOR	Absolute Number	4%	<=5	0	0	0	0	0	0.00	0.00%	4.00%
	SM4	% of compliance to annual Certificate of Inspection issued by Clark Development Corporation	Number of tests and permits completed / total number of tests and permits required	8%	100%	47	1	5	1	14	68	98.55%	7.88%
						47	1	6	1	14	69		
						100.00%	100.00%	83.33%	100.00%	100.00%	98.55%		
	SM5	% of security staff with 3 years employment who received security training	Number of security staff with security training / Total Number of Security staff with 3 years of employment	4%	100%	23	29	30	NA	NA	82	100.00%	4.00%
						23	29	30	NA	NA	82		
						100.00%	100.00%	100.00%	NA	NA	100.00%		
	SM6	Licensee satisfaction index (4th quarter)	Average score on a scale from 1 to 5, 5 being the highest	4%	3	4TH QUARTER ONLY							4.00%
			Sub-total	20%									19.88%
COMPLIANCE	SO3	**Strengthen Compliance of Licensees to the Regulatory Manual:**											
	SM7	% of notification forms (NF) submitted on time to PAGCOR Notification forms: 1. Installation of additional gaming tables and EGMs 2. Electronic Gaming Machines Game Conversion 3. Marketing Promotion Form	No. of NFs submitted on time / Total NFs	15%	100%	8	NA	NA	1	NA	9	100.00%	15.00%
						8	NA	NA	1	NA	9		
						100.00%	NA	NA	100.00%	NA	100.00%		
	SM8	% of CSEZ Licensees' employees (involved in gaming operations) with a valid gaming employment license (GEL) issued by PAGCOR	No. of new hires and existing employees with GEL / total no. of employees in casino operations	15%	100%	345	552	551	650	252	2,351	99.03%	14.85%
						346	552	551	653	272	2,374		
						100.00%	100.00%	100.00%	99.54%	92.65%	99.03%		
	SM9	% of approved gaming tables capacity installed	Number of gaming tables installed / Number of approved gaming tables capacity	15%	=<100%	70	54	54	65	30	293	42.71%	15.00%
						175	116	92	187	116	686		
						40.00%	46.55%	58.70%	45.45%	25.86%	42.71%		
	SM10	% of approved EGM installed	Number of EGMs installed / Number of approved EGMs capacity	15%	=<100%	440	312	304	561	146	1,763	40.68%	15.00%
						920	770	654	1,162	828	4,334		
						47.83%	40.52%	46.48%	48.28%	17.63%	40.68%		
			Sub-total	60%									59.85%
			TOTAL	100%									99.74%