PHILIPPINE GAMING INDUSTRY PERFORMANCE SCORECARD
ENTERTAINMENT CITY LICENSEES
2nd Quarter

		COMPONENT			Targets	TIHGI (NWR)	BRHI (SOL)	MRLC (COD)	TRLEI (OKA)	MJCI (WINFORD)	Total	Total	Total 2nd Quarter Rating
		Objective/Measure	Formula	Weight									
SOCIAL IMPACT	SO1	**Increase Contribution to Nation Building Efforts**											
	SM1	% of collected Cultural Heritage Foundation Fund (CHFF) allocated with approved concept to previous year-end balance	Amount allocated / total collection	12%	40% in June; 70% by December	2,366,218,253.16	3,576,968,145.80	2,009,405,408.65	762,788,549.46	-	8,717,380,357.07	92.28%	12.00%
						2,758,352,105.45	3,597,912,479.71	1,772,790,331.51	1,316,084,332.57	1,470,787.10	9,446,610,036.34		
						85.78%	99.47%	113.35%	57.96%	0.00%	92.28%		
						Compliant	Compliant	Compliant	Compliant	Non-Complaint	Compliant	12%	
	SM2	% of local hires to total hires	Local hires / total hirees	8%	95%	4,529	3,268	3,595	5,606	420	17,618	98.51%	8.00%
						4,566	3,338	3,643	5,918	420	17,885		
						99.19%	97.90%	98.68%	98.11%	100.00%	98.51%		
						Compliant	Compliant	Compliant	Compliant	Compliant	Compliant	8%	
			Sub-total	20%									20.00%
CUSTOMER	SO2	**Ensure a Conducive Business Environment within a Level Playing Field**											
	SM3	No. of legitimate complaints of customers elevated to PAGCOR	Absolute Number	4%	0		2	1	-	-	-	0.00	0.00%
	SM4	% compliance to health and safety requirements	Number of health and safety requirements undertaken / Number of required health & safety	8%	100%	130	107	5	5,918	129	6,289	100.00%	8.00%
						130	107	5	5,918	129	6,289		
						100.00%	100.00%	100.00%	100.00%	100.00%	100.00%		
	SM5	% of security staff with 3 years employment who received security training	Number of security staff with security training / Total number of security staff with 3 years of employment	4%	100%	354	106	198	385	47	1,090	100.00%	4.00%
						354	106	198	385	47	1,090		
						100.00%	100.00%	100.00%	100.00%	100.00%	100.00%		
	SM6	Licensee satisfaction index (4th quarter)	Average score on a scale from 1 to 5, 5 being the highest	4%	3						#DIV/0!	#DIV/0!	#DIV/0!
			Sub-total	20%									12.00%
COMPLIANCE	SO3	**Strengthen Compliance of Licensees to the Regulatory Manuals**											
	SM7	% of notification forms (NF) submitted on time to PAGCOR Notification forms: 1. Installation of additional gaming tables and EGMs (2/13) 2. Electronic Gaming Machines Game Conversion (11) 3. Marketing Promotion Form (33)	No. of NFs submitted on time / Total NFs	15%	100%	33	85	51	52	21	242	100.00%	15.00%
						33	85	51	52	21	242		
						100.00%	100.00%	100.00%	100.00%	100.00%	100.00%		
	SM8	% of Entertainment City Licensees' employees (in casino operations) with a valid gaming employment license (GEL) issued by PAGCOR	No. of new hires and existing employees with GEL / total no. of employees in casino operations	15%	100%	4,355	3,338	3,643	4,368	420	16,124	100.00%	15.00%
						4,355	3,338	3,643	2,765	420	14,521		
						100.00%	100.00%	100.00%	100.00%	100.00%	100.00%		
	SM9	% of approved gaming tables capacity installed	Number of gaming tables installed / number of approved gaming tables capacity	15%	=<100%	428	384	260	292	28	1,392	45.14%	15.00%
						1,241	449	374	910	110	3,084		
						34.49%	85.52%	69.52%	32.09%	25.45%	45.14%		
												100.00%	
	SM10	% of approved EGM installed	Number of EGMS installed / Number of approved EGMs capacity	15%	=<100%	2,118	2,660	2,295	2,639	486	10,198	55.00%	15.00%
						3,831	3,831	3,390	6,890	600	18,542		
						55.29%	69.43%	67.70%	38.30%	81.00%	55.00%		
												100.00%	
			Sub-total	60%									60.00%
			TOTAL	100%									92.00%