

**PHILIPPINE GAMING INDUSTRY SCORECARD
ENTERTAINMENT CITY LICENSEES
3rd Quarter 2016**

		COMPONENT			2016	TOTAL	3 rd Qtr
Objective/Measure		Formula	Weight	Target		Rating	
SOCIAL IMPACT	SO1 Increase Contribution to Nation Building Efforts						
	SM1	% of collected Cultural Heritage Foundation Fund (CHFF) allocated with approved concept to previous year-end balance	Amount allocated / total collection	12%	40% in June; 70% by December	71.78%	12%
	SM2	% of local hires to total hires	Local hires / total hires	8%	95%	98.14%	8%
		Sub-total		20%			20%
CUSTOMER	SO2 Ensure a Conducive Business Environment within a Level Playing Field						
	SM 3	No. of legitimate complaints of customers elevated to PAGCOR	Absolute Number	4%	0	0	4%
	SM 4	% compliance to health and safety requirements	Number of health and safety requirements undertaken/Number of required health & safety	8%	100%	100%	8%
	SM 5	% of security staff with 3 years employment who received security training	Number of security staff with security training/Total Number of Security staff with 3 years of employment	4%	100%	100%	4%
	SM 6	Licensee satisfaction index (*survey for development)	Average score on a scale from 1 to 5, 5 being the highest	4%	3	Survey form drafted	4%
	Sub-total		20%			20%	

			COMPONENT		2016 Target	TOTAL	3 rd Qtr Rating
Objective/Measure		Formula	Weight				
COMPLIANCE	SO3 Strengthen Compliance of Licensees to the Regulatory Manuals						
	SM 7	% of notification forms (NF) submitted on time to PAGCOR Notification forms: 1. Installation of additional gaming tables and EGMS 2. Electronic Gaming Machines Game Conversion 3. Marketing Promotion Form	No. of NFs submitted on time / Total NFs	15%	100%	100%	15%
	SM 8	% of Entertainment City Licensees' employees (in casino operations) with a valid gaming employment license (GEL) issued by PAGCOR	No. of new hires and existing employees with GEL / total no. of employees in casino operations	15%	100%	96.34%	14.45%
	SM 9	% of approved gaming tables capacity installed	Number of gaming tables installed / Number of approved gaming tables capacity	15%	<= 100%	66.20%	15%
	SM 10	% of approved EGM installed	Number of EGMS installed / Number of approved EGMS capacity	15%	<= 100%	87.24%	15%
	Sub-total			60%			59.19%
	TOTAL			100%			99.45%

Prepared by:



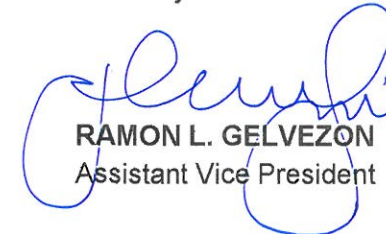
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Checked by:



BERNADETTE P. DE GUZMAN-CHUA
Acting Senior Manager

Noted by:



RAMON L. GELVEZON
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