"ANNEX A"

PHILIPPINE GAMING INDUSTRY PERFORMANCE SCORECARD
ENTERTAINMENT CITY LICENSEES
4th Quarter 2024

	COMPONENT				Targets	TIHGI (NWR)	BRHI (SOL)	MRLC (COD)	TRLEI (OKA)	MJCI (WINFORD)	MSPI (LRC)	BRHI(SOLN)	Total	Total	Total 4th Quarter 2024 Rating
	Objective/Measure		Formula	Weight											
SOCIAL IMPACT	SO1	**Increase Contribution to Nation Building Efforts**													
	SM1	% of collected Cultural Heritage Foundation Fund (CHFF) allocated with approved concept to previous year-end balance	Amount allocated / total collection	12%	40% in June; 70% by December	2,798,055,292.46	4,562,146,535.80	2,138,749,133.92	1,658,410,398.26	4,000,000.00	-	-	11,161,361,360.44	101.02%	12.00%
						2,993,444,695.46	4,183,072,834.13	2,086,934,521.02	1,771,057,682.49	14,362,246.70	-	-	11,048,871,979.80		
						93.47%	109.06%	102.48%	93.64%	27.85%			101.02%		
	SM2	% of local hires to total hires	Local hires / total hirees	8%	95%	4,410	3,574	3,840	6,424	538	833	2,119	21,738	98.47%	8.00%
						4,454	3,658	3,891	6,553	538	833	2,149	22,076		
						99.01%	97.70%	98.69%	98.03%	100.00%	100.00%	98.60%	98.47%		
			Sub-total	20%											20.00%
CUSTOMER	SO2	**Ensure a Conducive Business Environment within a Level Playing Field**													
	SM3	No. of legitimate complaints of customers elevated to PAGCOR	Absolute Number	4%	0	2	1	1	0	0	0	0	4	4.00	0.00%
	SM4	% compliance to health and safety requirements	Number of health and safety requirements undertaken / Number of required health & safety	8%	100%	130	105	5	1	137	36	-	414	99.52%	7.96%
						130	107	5	1	137	36	-	416		
						100.00%	98.13%	100.00%	100.00%	100.00%	100.00%		99.52%		
	SM5	% of security staff with 3 years employment who received security training	Number of security staff with security training / Total number of security staff with 3 years of employment	4%	100%	276	166	173	348	56	-	110	1,129	100.00%	4.00%
						276	166	173	348	56	-	110	1,129		
						100.00%	100.00%	100.00%	100.00%	100.00%		100.00%	100.00%		
	SM6	Licensee satisfaction index (4th quarter)	Average score on a scale from 1 to 5, 5 being the highest	4%	3	5	5	5	4	5	5	5	5	4.86	4.00%
			Sub-total	20%											15.96%
COMPLIANCE	SO3	**Strengthen Compliance of Licensees to the Regulatory Manuals**													
	SM7	% of notification forms (NF) submitted on time to PAGCOR Notification forms: 1. Installation of additional gaming tables and EGMs (2/13) 2. Electronic Gaming Machines Game Conversion (11) 3. Marketing Promotion Form (33)	No. of NFs submitted on time / Total NFs	15%	100%	63	62	62	82	15	32	33	349	100.00%	15.00%
						63	62	62	82	15	32	33	349		
						100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%		
	SM8	% of Entertainment City Licensees' employees (in casino operations) with a valid gaming employment license (GEL) issued by PAGCOR	No. of new hires and existing employees with GEL / total no. of employees in casino operations	15%	100%	4,454	3,658	3,891	3,215	538	833	2,149	18,738	100.00%	15.00%
						4,454	3,658	3,891	3,215	538	833	2,149	18,738		
						100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%		
	SM9	% of approved gaming tables capacity installed	Number of gaming tables installed / number of approved gaming tables capacity	15%	=<100%	485	387	259	412	34	82	174	1,833	45.41%	15.00%
						1,784	449	374	910	110	118	292	4,037		
						27.19%	86.19%	69.25%	45.27%	30.91%	69.49%	59.59%	45.41%		
	SM10	% of approved EGM installed	Number of EGMS installed / Number of approved EGMs capacity	15%	=<100%	2,434	2,545	2,279	2,620	559	502	2,312	13,251	48.31%	15.00%
						6,944	3,831	3,390	6,890	600	1,416	4,360	27,431		
						35.05%	66.43%	67.23%	38.03%	93.17%	35.45%	53.03%	48.31%		
			Sub-total	60%											60.00%
			TOTAL	100%											95.96%