PHILIPPINE GAMING INDUSTRY SCORECARD
THUNDERBIRD LICENSEES
3RD Quarter 2020

COMPONENT		Objective/Measure	Formula	Weight	2020 Target	ERI (EAS)	TPHRI (POR)	Total	Total	Total 3RD Qtr Rating
SOCIAL IMPACT	SO1	**Increase Contribution to Nation Building Efforts**								
	SM1	% of collected Cultural Heritage Foundation Fund (CHFF) allocated with approved concept to previous year-end balance	Amount allocated / total collection	12%	40% in June; 70% by December	2,290,000 1,554,168 147.35%	3,348,000 3,415,010 98.04%	5,638,000 4,969,178 113.46%	113.46%	12.00%
	SM2	% of local hires to total hires (*local hires shall mean employees from the region for Poro and from the region and MM for Rizal)	Local hires / Total hires	8%	75%	235 250 94.00%	307 332 92.47%	542 582 93.13%	93.13%	8.00%
			Sub-total	20%						20.00%
CUSTOMER	SO2	**Ensure a Conducive Business Environment within a Level Playing Field**								
	SM3	No. of legitimate complaints of customers elevated to PAGCOR	Absolute Number	4%	<=5	0	0	0	0.00%	4.00%
	SM4	% of compliance to annual Certificate of Inspection issued by Poro Point Management Corporation (under BCDA) for Poro Point and LGU for Rizal	Number of tests and permits completed / Total number of tests and permits required	8%	100%	1 1 100.00%	1 1 100.00%	2 2 100.00%	100.00%	8.00%
	SM5	% of security staff with 3 years employment who received security training	Number of security staff with security training / Total Number of Security staff with 3 years of employment	4%	100%	7 7 100.00%	24 24 100.00%	31 31 100.00%	100.00%	4.00%
	SM6	Licensee satisfaction index	Average score on a scale from 1 to 5, 5 being the highest	4%	3	**4TH QUARTER ONLY**				4.00%
			Sub-total	20%						20.00%
COMPLIANCE	SO3	**Strengthen Compliance of Licensees to the Regulatory Manuals**								
	SM7	% of notification forms (NF) submitted on time to PAGCOR Notification forms: 1. Installation of additional gaming tables and EGMs (2/13) 2. Electronic Gaming Machines Game Conversion (11) 3. Marketing Promotion Form (33)	No. of NFs submitted on time / Total NFs	15%	100%	11 11 100.00%	10 10 100.00%	21 21 100.00%	100.00%	15.00%
	SM8	% of Fiesta Licensees' employees (involved in gaming operations) with a valid gaming employment license (GEL) issued by PAGCOR	No. of new hires and existing employees with GEL / total no. of employees in casino operations	15%	100%	250 250 100.00%	464 464 100.00%	714 714 100.00%	100.00%	15.00%
	SM9	% of approved gaming tables capacity installed	Number of gaming tables installed / Number of approved gaming tables capacity	15%	=<100%	24 64 37.50%	34 320 10.63%	58 384 15.10%	15.10%	15.00%
	SM10	% of approved EGM installed	Number of EGMs installed / Number of approved EGMs capacity	15%	=<100%	266 436 61.01%	301 1,968 15.29%	567 2,404 23.59%	23.59%	15.00%
			Sub-total	60%						60.00%
			TOTAL	100%						100.00%